



## Coronavirus Update

An important update for our valued members

As we all are trying to adapt during this time of uncertainty surrounding the Coronavirus, GP Louisiana Federal Credit Union is taking precautionary steps to help protect our members and our employees.

**Beginning tomorrow, March 19, 2020, our drive-up window services will continue to be open with regular business hours. The following branch lobbies will be temporarily closed until further notice:**

1. **Lobby closings:** Only drive-through banking will be available at our main branch: 1700 East Mount Pleasant Road, Zachary, La. 70791 | Hours 7:30 am -5:00 pm  
**Branches with limited Lobby access:** Lane and Plaquemine | Hours 7:30 am – 4:00 PM  
Due to health concerns, the following branches will be limiting the lobby access to one member at a time.
2. **Special Banking needs by appointment only:** Banking needs that cannot be handled online are available by appointment only. Please call **225-654-7230** to schedule a time.
3. **Apply for a loan online** and sign your note electronically.
4. **Phone Service:** Available between 8:00 am -4:30pm

If you plan to visit our Lane or Plaquemine branch, our team is taking extra precautions to frequently sanitize our facilities based on recommendations by the Centers for Disease Control and other health professionals.

We would like to remind you that our ATM is always available, and we strongly recommend that you use our remote digital banking services. We also encourage the use of electronic transactions whenever possible that can reduce or eliminate the handling of money and paper checks that could possibly carry the virus.

## Our mobile, online and remote services include:

- Online Loan Application Apply for a loan online at [www.gplafcu.com](http://www.gplafcu.com)
- Online Banking to manage your accounts, transfer funds, and more.
- Chat to reach us via online banking
- Our free Mobile Banking App that can be downloaded to your smartphone.
- Mobile Deposit App, to deposit paper checks from your smartphone.
- Paying your bills with Online Bill Pay.
- POP Money® for sending money to family, friends and other trusted recipients.\*
- Using your Debit Card whenever possible to pay for items rather than using cash.
- Manage your Debit Card by downloading Card Valet
- Manage your Credit Card by visiting EZcardinfo.com
- ATM Located at 1700 East Mount Pleasant offers an easy way to get cash.
- Email our staff at [loans@gplafcu.com](mailto:loans@gplafcu.com) or [members@gplafcu.com](mailto:members@gplafcu.com)
- Text us via 225-654-7230
- Please use our drive-thru to promote social distancing.
- Night Drop Box at 1700 East Mount Pleasant
- Audio Response 1-800-391-8975

### Other ways we can help:

We also understand that there may be cases where members find themselves facing financial difficulties during this time. We're here to help the best way we can. Please contact us if you have been impacted by Coronavirus and are in need of assistance.

[options@gplafcu.com](mailto:options@gplafcu.com)

[kasta@gplafcu.com](mailto:kasta@gplafcu.com)

Thank you for your patience and understanding during these unprecedented times. Feel free to call us at 225-654-7230 or visit us online at [www.gplafcu.com](http://www.gplafcu.com) if you have any questions about enrolling and using our online and mobile banking services, or to learn more about how we can help.